



FLOORING RETURN POLICY

Effective 11/12/12

All products must be returned within 60 days of invoice date. Restocking fee is 25% of the invoiced amount of the product being returned with a minimum \$60 restock fee. Credit is subject to inspection and count when received into our warehouse. Credit will be processed within 7 working days. C.O.D items may not be returned.

Hardwood, Laminate, LVT: 1 pallet max

Only stocking items may be returned.

Discontinued/Special Order/Non-Stock items may not be returned.

Full/Unopened/Undamaged cartons only.

Porcelain Tile: 1 pallet max

Only stocking items may be returned. Must be 10 cartons or more of the same dye lot.

Discontinued/Special Order/Non-Stock items may not be returned.

Full/Unopened/Undamaged cartons only.

Vinyl/Sabella: 1 roll max

Only full rolls may be returned that are in the *manufacturers original* packaging. NO CUTS.

Discontinued/Special Order/Non-Stock items may not be returned.

Commercial:

Commercial items are non-returnable.

Rubber Base:

Only Stocking Rubber Base colors may be returned.

Discontinued/Special Order/Non-Stock items may not be returned.

Full/Unopened/Undamaged cartons only.

Carpet: 1 roll max

Only full rolls may be returned that are in the *manufacturers original* packaging. NO CUTS.

Padding: Non-returnable item.

Moldings: NON RETURNABLE.